

# National Youth Ballet Supporter Promise

Author/ Checked :	MO-B
Date	March 2023
Approved by	Barbara Palczynski
Issue Date	March 2023
Next Review Date	March 2026

## **Our Supporter Promise to you**

National Youth Ballet supporters are essential to our work. You enable us to provide empowering and transformational opportunities for young people to participate in, to create, and to perform innovative and exciting new ballet.

We are a registered charity (1000932) and we adhere to the Fundraising Regulator's Code of Fundraising Practice.

We appreciate and value the wonderful support of the charitable trusts and foundations, individuals and public bodies that financially contribute to our work, and we make this following commitment to you. As a supporter of National Youth Ballet:

1. You can expect us to use your donations wisely, keeping our overheads and fundraising costs as low as we can and helping the young people and groups that we serve in the most effective and efficient manner;
2. You can rest assured that we will acknowledge your gift, handle it responsibly and apply it to the purpose for which it was given;
3. We will be honest and accountable and keep you informed about the work that you are enabling in the most appropriate transparent, timely and accessible manner;
4. We will always treat your information in a safe, secure, sensitive and confidential way in line with our Privacy Notice and in compliance with the General Data Protection Regulation 2018. You can choose to stop hearing from us at any time, and we will never sell your name, address or other personal information to third parties for the purpose of marketing or fundraising;
5. We would love to hear your feedback about any aspect of our fundraising, or your experience as a supporter. Simply email [fundraising@nationalyouthballet.org](mailto:fundraising@nationalyouthballet.org) to let us know your thoughts or contact [info@nationalyouthballet.org](mailto:info@nationalyouthballet.org) to update your communication preferences.

This policy was updated on 10 March 2023. Adopted by and on behalf of National Youth Ballet.

<b>NYB Values</b>	
Safe	We champion healthy and sustainable practice.
Nurturing	We contribute to a mutually positive and nurturing experience.
Respectful	We are respectful of each other, and show this in our interactions with everyone; both online and in person.
Inclusive	We value diversity and proactively seek to create an inclusive environment for all stakeholders.
Communal	We are a community and we grow from our shared experience.
Creative	At our core we are creative and collaborate in our creative process.
Challenging	We challenge perceptions about what ballet is and conventions about who ballet is for.
Sustainable	We acknowledge that there is a climate emergency. We are action-oriented and committed to using our influence, resources, and skills to be a positive force for change.
Exceptional	We work hard to create high quality educational and dance experiences.